



B2C _ Warranty Policy

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Component	LXS / E City Zip	Conditions for rejection	Replacement Condition
BLDC Motor	36 Months / 30,000 Km	Damaged / Accidental / Water Seepage / Misused / Overloading / Fire / Repaired by un-authorized Vendor / PM Service not done Periodically / Warranty Period Over	Defective part will be serviced or replaced with new part or equivalent age part
Controller	36 Months / 30,000 Km		
Converter	36 Months / 30,000 Km		
Charger	36 Months / 30,000 Km		
Chassis	36 Months / 30,000 Km		
Battery	48 Months / 40,000 Km	As per Manufacturer's Warranty Terms	
Tyre	12 Months		

Note

- # Warranty period and killometer will be considered as whichever occurs earlier.
- # The parts (i.e. Throttle, Lock set, Speedometer, Front & Rear Suspension, Wiring Harness and MCB) other than mentioned above, will not be covered under warranty policy. In case of failure reported within 3 months from the date of sale to the customer due to manufacturing defect, same will be approved as goodwill gesture after approval from the management.

Thank You